

Referral Process

The Family Intervention Service is a program of Centacare Townsville. Referrals to the Family Intervention Service are made by staff of the Department of Child Safety. Involvement with the service is voluntary.

In addition to providing a service to Townsville and Thuringowa, the Family Intervention Service also provides an outreach service to the Burdekin, Ingham, Charters Towers and Palm Island.



Mission Statement

CENTACARE is the Catholic Church reaching out to individuals and families seeking assistance. We respond out of our commitment to the Gospel values of dignity, respect and justice for all and offer a range of professional counselling, support and related services in partnership with the community and governments.

Funded by the Department of Child Safety

Our Offices



Centacare

*A Mission of
the Catholic
Diocese of
Townsville*

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**FAMILY
INTERVENTION
SERVICE**



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What is the Family Intervention Service?

The Family Intervention Service has been developed to support families to address issues which have impacted on their ability to meet their children's care and protective needs. Children and families receive intensive support to assist them to build their capacity to provide a positive and stable family environment.

The Family Intervention Service offers a service that works with families with children up to 18 years of age, over a period of 3 – 18 months.



Who can the Family Intervention Service assist?

The Family Intervention Service works with families where the Department of Child Safety are having ongoing involvement.

This includes:

- Families whose child continues to reside at home and who require support to build their capacity to provide a safe and stable home environment.
- Families whose child may be residing out of home, but the case plan goal is reunification.
- Families who have identified that they are committed to working with the program.

How can the Family Intervention Service assist?

- By building on strengths already existing within families.
- Working intensively with the family to develop awareness of the issues arising from harm.
- By working together with families, and the Department of Child Safety, to establish an appropriate intervention plan.
- Providing families with the opportunity to be actively involved in setting and reaching goals.
- Supporting children and families to link with other agencies and community supports.
- By providing assistance in the development of practical skills such as parenting and child behaviour management.